



Behavioral Economics: Insights into Consumer Decision-Making Processes

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ABSTRACT

According to this narrative review, cultural values, social influences, and cognitive biases play a big role in decisions made by people. Behavioral economics research from the past few years shows that consumers, especially those making decisions about their health, can be affected by biases such as loss aversion, anchoring, and present bias. Furthermore, it explores how religious and cultural factors significantly affect how people in various societies behave as consumers. Furthermore, the review emphasizes the importance of nudging and other culturally sensitive interventions for helping people make better decisions about their health and finances. It says that clear knowledge of these factors is necessary for making smart choices about marketing, public policy, and health promotion. Beyond proving that these interventions work in different cultural settings, the ultimate goal of future research into them should be to improve consumer welfare and public health outcomes.

Keywords: Behavioral economics, Cognitive biases, Consumer decision-making, Cultural influences, Health outcomes, Nudging, Public policy, Loss aversion

Introduction

Ever since the global market started to get more complicated, it has become more important than ever to know about the choices that people make. In traditional economic theories, individuals are always regarded as rational economic agents.^{1,2} Within these models, customers are seen as rational beings who make decisions based on having all the evidence and being able to fairly weigh all of their choices in order to get the most out of them.³ However, consumer behavior often goes against these logical expectations, which makes this view more questionable. Behavioral economics was initiated to give us a complete and more accurate picture of how people act because of these differences.⁴ Combining ideas from psychology, sociology, and neuroscience helps us understand decision-making by individuals. This approach from various fields recognizes that cognitive biases, emotions, and social pressures can lead people to make decisions that are not always in line with what conventional economic models would suggest. Others might prefer a well-known brand even though there are better or cheaper ones out there, or they might make health-related choices that are bad for their long-term health, like opting for unhealthy food even though they know about the risks.

The main goal of this article is to explore different dynamics of behavioral economics in the context of consumer behavior. This work examines some of the cognitive biases that affect consumer behavior, such as loss aversion, anchoring, and overconfidence, and also

tries to explain people's reasons for making irrational choices. The review also adds to the conversation by explaining how religious and cultural beliefs influence consumption choices. Making bad choices as a consumer can have negative effects on health. We have also explored how biases and the need for instant gratification can lead people to make bad health choices, like not exercising or eating well, which can upset their health in the long run. This shows how important context is for understanding how people act.

This article brings together new research and debates in the field of behavioral economics to add to the ongoing discussion about individual preferences. We will try to explore the full picture of how behavioral economics can help policymakers, marketers, and public health professionals make plans that are more in line with how people really act, not how economists think they should act. This review is very important because we need to understand and change the choices people make to fix global issues like poverty, disease, and the health of the environment.

Literature Review

In response to these issues with traditional economic theories, behavioral economics was initiated. Cognitive behavioral economics tries to explain the complicated ways through which people make choices.⁵ The idea of "bounded rationality" articulates that people make choices based on limited information, time, and knowledge constraints and choose satisfactory rather than optimal outcomes.⁶ Two psychologists, Daniel Kahneman and Amos Tversky, built on this idea and came up with the prospect theory to explain how people think about gains and losses in different ways, which often causes them to make suboptimal choices.^{7,8}

Cognitive Biases in Consumer Decision-Making

There are natural ways that people think that make them always do the opposite of what makes sense, known as cognitive biases.⁹ These biases have a big effect on consumers' decisions, which often means they make choices that are bad for them. It is important to understand these biases in order to understand why people make decisions that do not follow the usual economic rules. Three big cognitive biases that change the way people make choices are loss aversion, anchoring, and overconfidence.¹⁰

It has been studied that loss aversion means people would rather avoid losses than get the same number of gains.^{11,12} When we lose something, it hurts more emotionally than when we win something of the same size. People feel worse when they lose \$100 than when they win \$100. There are different ways that loss

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aversion can show up when a consumer is making a choice. One common sign is that people do not want to switch brands or try new products, even when they are shown proof that the other option is better.¹³ If we leave a familiar product for an unknown one, we might lose something, like the chance of being unhappy or wasting money. This loss often outweighs the possible benefits of switching to a better product. Because they are afraid of losing, people may choose less-than-ideal products or services because they think they will lose more than they could gain by making a change.

Anchoring is another cognitive bias that has a big impact on how people decide what to buy and how much something is worth.^{14,15} When people make decisions after getting too much information, they “anchor” their decisions on getting the first piece of information.¹⁶ This first information can greatly change how people think and what they decide. If a customer sees a product that was originally priced at \$500 and is now discounted to \$300, they might think that the lower price is a good deal, even though the product is only worth \$250. The first price sets the consumer’s idea of what something is worth and affects how much they are willing to pay. When people anchor, they might do unwise things like pay too much for a product based on its starting price or get the wrong idea about how good it is because the starting point was higher than expected.^{17,18} Marketers take advantage of this by starting with more expensive items or adding one that costs a lot, thus making the cheaper items as they are priced more fairly.

When people are overconfident, they think they know more than they do or that their predictions will come true more often.^{19,20} People who are too sure of themselves can make bad decisions as consumers, especially when it comes to money.²¹ Someone might think they know more about what will happen in the stock market than professionals, which could cause them to invest in risky stocks. Some products or financial instruments are very risky, and people who are too sure of themselves may lose a lot of money because of it. If someone is too sure or overconfident of themselves, they might not read reviews or listen to advice from experts when making everyday purchases because they believe they know better or that their own experience will be better than most. This bias hurts not only individual buyers but also the market as a whole because many buyers make decisions based on false confidence.^{22,23} Businesses can better guess how customers will act when they are familiar with these biases, and policymakers can come up with ways to help customers make better decisions. It is important to understand the effects of loss aversion, anchoring, and overconfidence so that people can make choices that are better for their health and long-term goals.²⁴

Cultural and Religious Influences on Consumer Behavior

Religious and cultural beliefs have a big effect on consumption choices and have the power to change what people believe is good, right, or acceptable.²⁵⁻²⁷

When making choices, these things matter a lot, and they often change choices in ways that go beyond personal preferences and logical concerns.

People in a society share the same beliefs, values, habits, and ways of doing things, which are collectively known as culture.²⁸ These cultural factors have a big impact on how people act as consumers because they set rules and expectations about what people should buy.²⁹ In collectivist cultures, like those in East Asia, the health of the community, the needs of the family, and the peace of the community are often given the most attention.³⁰ When people in these societies decide what to buy, they often think about what’s best for the group instead of themselves. If we think like this, we might buy things that put the needs of our family or group ahead of our own wants. In these cultures, people may choose products that they believe will honor or help the family, even if they are not the best or most cost-effective options for them.^{31,32} However, cultures that are more individualistic, like those in the United States and much of Western Europe, value freedom, success, and being able to express ourselves most. People mainly buy things based on their own tastes and ways of showing who they are in these places. People who live in cultures that value individuality like high-end brands or goods that are made just for them.^{33,34}

The way people understand and respond to marketing messages is also affected by their cultural values. Families, community health, and social responsibility are more likely to affect people who live in collectivist cultures.³⁵ On the contrary, marketing that focuses on freedom, personal success, and new ideas may work better in cultures that value those things. If businesses know about these subtleties, they can make sure that their marketing, products, and services fit the cultural values of the people they want to buy from them.³⁶ Religious beliefs also play a big role in how people buy things because they often communicate to them what is right and wrong in many areas of life, including shopping.^{37,38} Religion can affect a lot of decisions, from what to eat to which financial services and products to use. In places where Muslims are the majority, for example, people’s urge to buy something is affected by the idea of halal, which means what is allowed by Islamic law.³⁹ People avoid things that do not meet halal standards, and along with food, this preference includes beauty products, medicines, and financial services.^{40,41}

People also buy a lot of different things during religious holidays. During the Islamic holy month of Ramadan, people in countries where Muslims are the majority buy things in very different ways. During the day, people may spend less on food but more on food and other goods for iftar (the meal in the evening that breaks the fast). Because of this change, stores often have sales and items with a Ramadan theme, such as sweets, dates, and holiday decorations.⁴² In Christian groups, Lent can also change the way people live their lives because that is when they fast or give up certain comforts.⁴³ In this case, people might eat less meat or alcohol and more fish or vegetarian food.

Beliefs in God have an impact on more than just what we eat and act. A lot of religious shoppers, for instance, put a lot of weight on making moral purchases, like choosing fair-trade goods, avoiding companies that treat their workers badly, or buying items that are good for the environment.⁴⁴ Most of the time, these moral concerns come from religious teachings that stress taking care of the Earth, helping others, and social justice.⁴⁵ Remember that religion and culture often go hand in hand, which means they have several different impacts on individual choices. As an example, Hindus in India believe that they have a religious duty to not eat meat. This changes a lot of things about how people buy things. More than that, religious holidays and festivals like Christmas and Easter are not only religious celebrations in places like Italy and the Philippines, where most people are Catholic. They are also important cultural events that affect how people spend their money, especially on food, gifts, and decorations.

Culture and religion also have a big impact on how people feel about globalization and goods from other countries.⁴⁶ If someone thinks that foreign goods go against their religious or cultural beliefs, they cannot buy them. They might rather buy goods made in their own country that are in line with their beliefs and traditions. To make strategies that work in a wide range of businesses, you need to understand how cultural and religious factors affect individual consumption choices.⁴⁷ Companies should be adaptable in how they market, what they sell, and how they help people so they can meet the religious and cultural needs of various groups. This could mean, for instance, making halal-certified goods for Muslim customers, coming up with marketing campaigns that appeal to the sense of community that Asian consumers have, or making goods that meet the moral needs of people who buy things because of their religion.

Inefficient Consumer Choices and Health Outcomes

Behavioral economics is used to make decisions about health, which is one of its most important uses.⁴⁸ Cognitive biases and outside influences often lead people to make these bad choices because they value short-term pleasure over long-term health benefits.^{49,50} Understanding these patterns is necessary to create health-improving plans for individuals. A cognitive bias called present bias makes people value rewards that happen right now more than consequences that will happen in the future.⁵¹ This bias is especially clear when it comes to actions that are good for your health since the advantages of healthy choices like eating well and working out regularly tend to last longer and be harder to notice at first. On the contrary, the bad things that happen, like feeling good after eating lots of calories or being calm after not moving around much, have strong and immediate rewards. Someone might pick a snack that is high in sugar over one that is lower in sugar, even if they know that this could cause long-term health problems like diabetes or obesity. When someone smokes a cigarette, it may feel good in the

short term but might put them at risk for lung cancer or heart disease in the long term.

Present bias changes not only people's choices but also the health of the whole community. A lot of people making choices based on short-term gains can lead to more people getting long-term illnesses, which puts a lot of stress on healthcare systems.⁵² Richard Thaler and Cass Sunstein came up with the idea of "nudging."⁵³ This might be a good way to fight present bias and other mental flaws that cause people to make bad choices about their health. When we "nudge" someone, this changes the way they make a choice without taking away their freedom or forcing them to do something they do not want to do.^{54,55} Small changes in choice architecture that do not seem important at first can be used in this way to change behavior in a certain way. Making the healthier choices easier to see and get to is thought to make people more likely to pick them, even if they are not trying to eat better. Making fruits and vegetables look better can get a lot more people to eat them. This method has been shown to work in places like school cafeterias and grocery stores.

Another way to use nudging is to give people clear, simple health information that makes them change how they act. Health warnings on cigarette packages, for example, are meant to make the risks of smoking clearer and more immediate so that smokers will be more likely to quit. In the same way, putting traffic light icons on food labels to show their nutritional value (green for healthy, yellow for moderate, and red for unhealthy) can help people choose better foods quickly and easily. Because they make the healthier choice seem so easy, these nudges work.⁵⁶ This helps people make decisions that are good for their health in the long run. Nudging could help people change their habits for the better, but it also raises important moral questions. One of the hardest things is making sure that nudges are made and used in a way that is open and does not negatively influence the rights of people.⁵⁷ Some people who are against nudging say that it can be dishonest because it changes people's minds without them realizing it. Supporters of nudges, on the contrary, say that they do not limit people's choices; instead, they help them make better ones, especially when they would otherwise pick unhealthy options.⁵⁸

There are also cultural, social, and personal factors that can make nudges work differently for different people and groups. For example, nudges that work in a Western city might not work as well in the country or in cultures where people have different ideas and habits about health. Because of this, it is very important to keep these things in mind when making and using strategies for nudging. Also, nudges might not be enough to change deeply ingrained habits or systemic issues that cause sick outcomes.⁵⁹ We can get people to behave better with nudges, but they usually need to be part of a bigger plan that includes teaching, changing policies, and making resources easy.

Mental flaws can cause people to make bad choices about their health that have long-lasting effects.

People around the world are mostly getting sick or dying from chronic diseases like diabetes, heart disease, and obesity, which are often brought on by bad lifestyle choices.⁶⁰ Not only do these diseases lower people’s quality of life, but they also have big effects on the economy, like making healthcare more expensive and failure to go to work. Public health programs can do a better job of encouraging healthier behaviors and lowering the number of people with chronic diseases if they understand and deal with the cognitive biases that cause them.

Figure 1 shows the percentage of kids and teens aged 2–19 years who ate fast food on any given day. The percentage is based on calories they attain from fast food each day. While 65.7% did not eat any fast food on the day the survey was done. This shows that while many people in this group do eat fast food, a lot

of them do not rely on it every day. But 34.3% of kids and teens did eat fast food. Of those, 11.6% got less than 25% of their daily calories from fast food, 10.7% got between 25% and 40% of their calories from fast food, and 12.1% got more than 40% of their daily calories from fast food. These numbers show that young people eat a range of amounts of fast food. They also show that public health efforts need to keep up with and change the eating habits of this age group.⁶¹

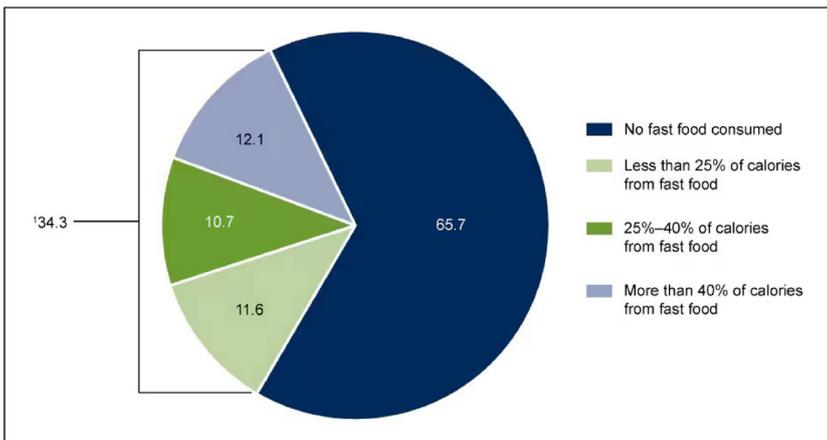
Figure 2 shows that 87.5% of these households were food-secure, which means they always had enough food to live a healthy, active life. But 12.5% of households were food insecure, which means they did not have enough food or were not sure if they would be able to get it. In households that did not have enough food, 6.3% had food insecurity that only affected the adults, 6.2% had food insecurity that only affected the children, and 6.2% had food insecurity that affected both children and adults. This information shows that food insecurity is still a problem in the United States, especially in families with kids. It also shows how important it is to deal with both adult and child food insecurity to ensure the health of the whole family. Cognitive biases like present bias cause people to make health decisions that are not in their best interests. The idea of nudging, on the contrary, is a useful way to get people to make healthier choices. But nudging should only be done carefully, taking into account cultural and personal differences, and as part of a larger plan to improve health.

Methods

With the help of a narrative review method, this article sums up the current state of behavioral economics research on how people make choices. Reviews come in many forms, but a narrative review is one of the most in-depth ways to explore the research on a certain topic. It focuses on the main ideas, debates, and trends without strict rules. There is a clear and strict way to find, evaluate, and combine all the evidence that supports a research question in a systematic review. This method works well in fields like behavioral economics, where researchers from many different fields need to explore many different topics at the same time.

Selection of Studies

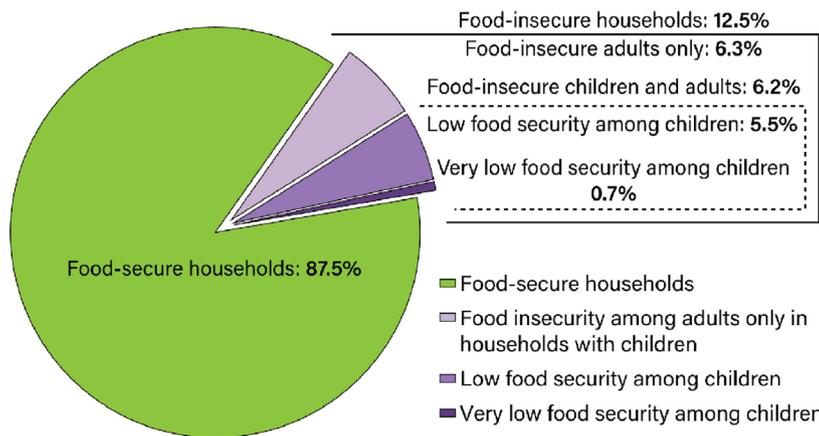
Part of the choice process was exploring peer-reviewed journal articles, books, and conference proceedings from the past 20 years. This time frame was chosen to make sure that the review includes both the early studies that made behavioral economics a field and the most recent studies that show how things are changing and being debated. Academic databases like PubMed, Google Scholar, JSTOR, and PsycINFO were used for the literature search. Some of the words that were used in the search were “nudging,” “cognitive biases,” “behavioral economics,” and “human decision-making.” The study directly examines ideas that are important to behavioral economics, like cognitive biases (loss aversion, anchoring, and overconfidence), how culture affects consumer behavior, and how these affect decisions about health. The study showed us



*Individual percentages do not add to 34.3 due to rounding.

Fig 1 | Percentage of children and adolescents aged 2–19 years who consumed fast food on a given day, by calorie consumed

Source: CDC/NCHS, National Health and Nutrition Examination Survey, 2011–2012, Vikraman.⁶¹



Note: In most instances, when children are food insecure, the adults in the household are also food insecure.

Fig 2 | US households with children by food security status of adults and children, 2021⁶²

Source: USDA, Economic Research Service, using data from US Department of Commerce, Bureau of the Census.

how to use the ideas behind behavioral economics in real life, especially to understand people’s reasons behind buying different commodities.

Data Synthesis

We used a narrative approach to put the data from the selected studies together. This means that we put the results in the context of what we already know about behavioral economics and how they fit into other theories. We have found patterns, new trends, and disagreements in the literature by exploring them through the lens of a theme.

Narrative Review Approach

We have employed the narrative review method since behavioral economics is a broad field that traces many other areas. From cognitive psychology to sociology, this field is made up of a lot of different subjects. The idea is also useful in real life, such as in health promotion, public policy, and marketing. The narrative method is also great for finding research gaps and suggesting new areas to study in the future. This review not only summarizes what is known now, but it also weighs the pros and cons of past research by putting together findings from various sources. This critical point of view is important for the progress of behavioral economics and for making interventions that can help people make better choices.

Results

We have explored consumer choices through the lens of behavioral economics, through a narrative review of the literature showing a number of important results. After exploration of different studies, it was deduced that cognitive biases, cultural and religious values, and taking a long time to make a choice affect people’s buying behavior. These insights are very important for coming up with plans in health promotion, public policy, and marketing. There are three main parts to the results: cognitive biases in decision-making, the effects of culture and religion, and inefficient consumer choices and health outcomes. The review also examines those cognitive biases that often lead to suboptimal choices. People with these biases often make decisions that are not in their best interests or the best use of their resources. Table 1 shows a list of the most important cognitive

biases that have been studied and their impact on consumers.

The research shows that these biases are common and deeply ingrained in how people make choices as consumers. For example, loss aversion is one of the strongest biases and makes people avoid change even when it would be good for them. Anchoring, on the contrary, changes how people think about value, which marketers can change by charging high prices at first or strategically lowering prices later on. People who are too sure of themselves can make bad financial decisions, like investing in volatile markets, because of their misconception about accurately predicting the future market.

Table 2 shows some of the most important behavioral tendencies that affect people’s decision-making, especially when they have to make choices that have different levels of risk, value, and emotional impact. One important factor that is emphasized is loss aversion, which means that people value possible losses more highly than equivalent gains. This makes them prefer options that lower their risk of losing. This is similar to the endowment effect, which happens when people put more value on things they already own, making them unwilling to part with them even when it makes sense to do so. The *status quo bias* makes this problem even worse by making people choose the status quo or default options over new ones, even if the new ones are better. Affective forecasting errors also show how hard it is for people to accurately guess how they will feel about things in the future, which can lead them to make decisions that are bad for their long-term health. The effect of context-dependent preferences shows that the setting and the way choices are presented can have a big effect on how people choose. Affective-cognitive decision means that emotional responses often take precedence over logical reasoning, especially when cognitive resources are limited. The introspection and consideration override the tendency to show how deeply thinking about choices can change our preferences, sometimes going against our first, more instinctual choices. All of these behavioral tendencies work together to help us understand the reason when people make decisions that do not seem logical or are not the best for them. This can have big effects on areas like public policy, marketing, and behavioral economics.

Table 1 | Cognitive biases and their impact on consumer behavior

Cognitive Bias	Description	Example in Consumer Behavior	Impact
Loss aversion	Tendency to prefer avoiding losses over acquiring equivalent gains	Consumers stick with a familiar brand despite better alternatives due to fear of potential loss	Leads to conservatism in purchasing decisions, maintaining the status quo
Anchoring	Relying too heavily on the first piece of information encountered	A high initial price sets an anchor, causing consumers to perceive discounts as better deals, even if the final price is still high	Skews perception of value, leading to potentially irrational purchasing decisions
Overconfidence	Overestimating one’s knowledge or ability to predict outcomes	Consumers believe they can predict market trends and invest heavily in risky ventures	Can result in poor financial decisions and excessive risk-taking

Table 2 | Different behavioral tendencies and their description

Behavioral Tendency	Description	Sources
Loss aversion	Tendency to avoid options that result in a loss relative to one's current reference point and to perceive losses as more impactful than gains of equal value	Kahneman & Tversky ⁶³ ; Tversky & Kahneman ⁶⁴ ; Wertebroch & Dhar ⁶⁵
Endowment effect	Tendency to attribute increased value to an owned item or entity	Thaler ⁶⁶ ; Kahneman, Knetsch & Thaler ⁶⁷
Status quo bias	Tendency to select a default option when one is present	Madrian & Shea ⁶⁸
Affective forecasting error	Tendency to inaccurately predict future emotional states	Loewenstein & Schkade ⁶⁹ Loewenstein ⁷⁰
Context-dependent preferences	Tendency to change one's preferences based on context, including how many options are being compared and the nature of their comparison (joint or separate)	Hsee & LeClerc ⁷¹
Affective-cognitive decision making	Tendency to be more influenced by affective reactions than cognitive reactions when cognitive resources are limited	Shiv & Fedorikhin ⁷²
Introspection and consideration override	Tendency to alter one's preferences when prompted to analyze them	Wilson & Schooler ⁷³ ; Amir & Ariely ⁷⁴

Source: Pfarr and Gregory⁷⁵

Table 3 | Cultural and religious influences on consumer behavior

Cultural/Religious Factor	Description	Example	Impact on Consumer Behavior
Collectivist culture	Emphasis on group needs and social harmony	In East Asian societies, consumers prioritize family and community in purchasing decisions	Leads to group-oriented purchasing patterns, with products that benefit the collective being favored
Individualist culture	Focus on personal autonomy and self-expression	In Western societies like the United States, consumers prefer products that emphasize individuality and personal success	Drives demand for personalized and status-enhancing products
Religious dietary laws	Adherence to specific dietary restrictions based on religious beliefs	In Muslim-majority countries, the demand for halal products is high	Influences food and product choices, leading to a preference for items that comply with religious laws
Religious observances	Periods of fasting or abstention affecting consumption patterns	During Ramadan, purchasing patterns shift towards foods for iftar and suhoor	Alters consumer behavior temporarily, with increased demand for specific products during religious periods

Table 4 | Inefficient consumer choices and health outcomes

Behavior Influenced by Bias	Cognitive Bias	Example	Potential Health Outcome
Unhealthy eating habits	Present bias	Choosing fast food over healthier options due to immediate taste satisfaction	Increased risk of obesity, diabetes, and cardiovascular diseases
Smoking	Present bias	Continuing to smoke despite knowing the long-term risks because of the immediate pleasure of nicotine	Higher incidence of lung cancer, heart disease, and respiratory conditions
Sedentary lifestyle	Present bias	Preferring sedentary activities like watching TV over exercise for immediate comfort	Leads to obesity, hypertension, and related health issues

The review also stresses the importance of cultural and religious beliefs in shaping people's consumption choices. Because of these things, people in different communities and societies consume things in different ways. Table 3 shows different religious and cultural factors affecting people's choices in different situations.

The review shows that cultural values, like collectivism in East Asia, make people make choices that put the needs of the group ahead of their own personal preferences. In individualist cultures, on the contrary, freedom of choice and expression are very important. Beliefs in God also have a big effect, especially on people's eating and living patterns. For example, in Muslim-majority countries, following halal laws affects people's preference to buy different foods.

During religious holidays and observances, like Ramadan or Lent, people temporarily change the things they buy.

A lot of the literature that was explored is about the link between bad health outcomes and consumers who make inefficient choices for them. Cognitive biases, like present bias, cause people to put short-term pleasure ahead of long-term health, which leads to these inefficiencies.

Table 4 shows some examples of these wasteful choices showing up in health-related actions and the possible results.

The review shows that present bias is a major issue in many decision-making processes that involve health. People often do things that make them feel good right away, like smoking or eating foods that are high in

calories, even though they know that these actions are bad for their health in the long run. These choices have a big impact on the number of people who get chronic diseases such as diabetes, obesity, and heart disease. There is also research on the idea of “nudging” as a way to lessen the effect of cognitive biases on health outcomes. Small changes to the environment that encourage healthier choices without taking away freedom are called “nudging.”

The review results suggest that interventions that want to help people make better decisions should take these cognitive biases and cultural influences into account. Some strategies, like nudging, can work, but they need to be carefully thought out to fit the culture and the behaviors that are being changed. More research needs to be done on how cultural values, cognitive biases, and consumer behavior affect each other. The main goal should be to help people make choices that are better for their health and well-being in the long run.

Discussion

Behavioral economics looks at the bigger picture by acknowledging that various factors besides rational calculations affect individual choices. Some examples are cultural norms, emotional responses, and cognitive biases. Loss aversion, anchoring, and overconfidence can help us figure out the reason behind individual irrational choices. The results align with other behavioral economics research, such as the work of Kahneman and Tversky,⁶³ which came up with the idea of prospect theory. Our review adds to these well-known ideas by showing cognitive biases can affect not only what we buy and how much we spend, but also whether we take care of our health. Present bias is a big problem when it comes to health because short-term pleasures often end badly in the long run. This fits with the idea that people find it hard to choose between short-term pleasures and long-term benefits, as shown by studies by Ahuvia⁷⁶ and Mellers.⁷⁷

The review also shows that initiatives like “nudging” that aim to lessen these biases can assist customers in selecting better options. Nevertheless, these interventions will only work if they are carefully planned and carried out. Numerous studies back up the idea of nudging, but our review stresses how important it is for these approaches to be culturally aware and fit the circumstances in order to be most effective.^{78,79} These beliefs greatly impact what individuals consider to be desirable, right, or acceptable in various situations, which makes it even harder for consumers to make choices. These factors can lead to different patterns of behavior in different societies, which should be thought about when making plans for marketing or intervention.

People often make buying choices based on what is best for everyone rather than what is best for themselves in collectivist cultures that value family and social harmony. In cultures that value individualism, people act based on their own freedom and need to express themselves.

Based on Hofstede’s cultural dimensions theory, societies are put into groups based on collective or individualistic tendencies.⁸⁰ For instance, the idea of halal has a big impact on the choices of food and goods in places where Muslims are the majority. This shows how deeply religious beliefs affect the choices people make every day. These factors have been studied separately in the past, but our review shows how important it is to look at them all together to fully grasp what people do. People who work in different cultures, like global marketers and policymakers, need to be able to handle these complicated issues, which is possible with this unified method.

Making decisions about our health is one of the most important areas where bad consumer choices can have a negative impact. In the field of public health, this finding is especially important because knowing about different biases can help people come up with ways to improve health outcomes. Nudging can help people make better decisions without taking away their freedom of choice. It does this by making small changes to the place where decisions are made. Studies like the ones by Ensaif⁸¹ have shown that choice architecture can help people change the way they eat to be healthier.

The review does stress, however, that cultural and environmental factors have a lot to do with how well nudging and other similar strategies work. It is possible that an intervention that works well in one culture might not work as well in another. This is proof of how important it is to use methods that work for every culture. Collectivist-based nudging strategies may work better in East Asian societies than in Western ones that value individualism. This is because social norms play a big role in making decisions in East Asia.

While this review is very thorough, there are some things that should be kept in mind. The narrative review method does explore vast literature, but it does not follow the strict rules of systematic reviews, like using predefined inclusion criteria and doing a quantitative meta-analysis. The studies that were included in the review were chosen because they were related to the main themes rather than through a systematic search process. This could lead to selection bias. Second, the review depends a lot on previous research, which could limit its scope to biases and influences that have already been found. There may not be enough information about new factors or situations that have not been studied in depth. Finally, the review gives us useful information about how cultural and religious beliefs can affect how people behave as shoppers, but these results might not be applicable to all situations. Different cultures and religions have a lot of different influences. The examples in the review may not show all of these influences in all societies. More research needs to be done on these factors in the future, especially in areas and populations that are not well explored.

Conclusion

Behavioral economics has revolutionized our understanding of consumer decision-making by moving

beyond the limitations of traditional economic theories that assume rationality. By uncovering the profound effects of cognitive biases, such as loss aversion, anchoring, and present bias, this field offers a more realistic and detailed portrayal of how consumers make decisions in their everyday lives. The integration of cultural and religious influences further enriches this understanding, demonstrating that consumer behavior is not only a product of individual psychology but also deeply embedded in social and cultural contexts.

The insights provided by behavioral economics have significant implications for designing interventions that can improve consumer welfare, particularly in areas such as public health and financial decision-making. Strategies such as nudging have shown promise in guiding individuals toward choices that align more closely with their long-term well-being, but these interventions must be carefully tailored to fit the cultural and social norms of different populations.

As the world becomes increasingly interconnected, the need for a nuanced understanding of consumer behavior grows ever more critical. Future research should continue to explore the dynamic interplay between cognitive biases, cultural factors, and decision-making, with the aim of developing more effective and culturally attuned interventions. Ultimately, the goal should be to use the knowledge gained from behavioral economics not only to enhance economic efficiency but also to contribute to the broader well-being of individuals and societies, fostering environments where people can make choices that lead to healthier, more fulfilling lives.

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